



fagorederlanggroup

QUALITY POLICY



## QUALITY POLICY

### 1. Purpose

The Quality policy forms a reference framework that guides the Fagor Ederlan Group towards adopting responsible and sustainable of quality excellence practices. It establishes the commitments and defines the action strategies, materialised through tactics, goals, objectives and specific lines of action integrated within the Fagor Ederlan Group's management.

### 2. Scope of application

This Quality policy all activities, businesses and employees of the Fagor Ederlan Group, including its relations with the value chain and other stakeholders.

### 3. Commitments

Our aim is to permanently improve the Customer satisfaction and become market leaders in terms of product quality and service.

Quality is based on the following strategic areas:

#### IMPROVED STANDARDS AND CONFORMITY

- Reducing variability by means of strict compliance the defined standards.
- Improving standards by adapting methods to the best applicable state of the art.
- Active monitoring of standards up to Management level

#### ROBUST PROCESSES

- Addressing quality-related issues from the cause of the defect.
- Maintaining the productive and control means in optimal condition, to ensure the repeatability of the processes.
- Guaranteeing the capacity of the processes at all times, reacting as things happen.

#### INVOLVING PEOPLE

- Reacting expeditiously to protect the customer and correct problems.
- Solving problems from the root cause with a Customer vision.
- Leading people to achieve their involvement in systematic improvement, with the participation and communication of those directly affected.
- Taking actions to ensure that the defects of one process are never carried over to the next one.

#### EFFICIENT CORPORATE MANAGEMENT PROCESSES

- Being efficient in all management processes.
- Involving suppliers in the fulfilment of objectives.
- Led for FAGOR EDERLAN GROUP governance to achieve its goals.

Our goal is to achieve "zero defects" in our products and services to the Customer.

That is why we are committed to adopting annual programs designed to prevent errors that hinder the fulfilment of:

- Prototypes manufactured and approved at the first attempt.
- Industrialization with supply data in SOP +0 months.
- 7 ppm for machined parts and 700 for unfinished parts.
- 3 rpm.
- 100% deliveries.

#### 4. Approval and monitoring

- **Approval** This policy has been drawn up and approved by the Fagor Ederlan Group **Board of Directors**, which is responsible for its implementation, thus reflecting the commitment of the top management to the Quality Strategy and ensuring its integration into the company's global strategy.
- **Monitoring:** There is an **Quality Committee**, responsible for supervising the implementation of this policy, made up of representatives from different areas of the company, which reports directly to the Fagor Ederlan Group Board of Directors.
- **Review:** This policy is reviewed, and when necessary updated periodically, always seeking to reflect the ambitions of the Fagor Ederlan Group in this area and taking into account changes in legislation as well as comments and suggestions from stakeholders

Review Date	Approved by
01/03/2025	Fagor Ederlan Group Board of Directors